

Quality Policy



Tithegrove Ltd are an ISO 9001 accredited company with over three decades of experience in undertaking groundworks and civil engineering projects.

Our specialties include earthworks, drainage, waste water systems, foundations, substructures, the laying of asphalt mixes, public highways, infrastructure and landscaping across multiple sectors. The scope of this policy covers all UK operations.

Purpose

Our core purpose is to enable our customers to successfully develop their sites and projects. Equally important to us is supporting and developing our staff, to provide them with the necessary skills to complete their work to a high standard and build their careers.

We aspire to deliver all works quickly, safely and to a standard we can be proud of. This requires ongoing monitoring, measurement and reviews of our key processes.

The Tithegrove way should be the benchmark against which our competitors are measured. Maintaining ISO 9001 accreditation helps us ensure we can reliably provide the works our customers want, to the standard they expect and in-line with their programmes.

Management System & Communication

We satisfy the requirements of our customers through the deployment of a framework of controlled processes, certified to BS EN ISO 9001:2015. This is supported at all levels by a comprehensive risk and opportunity assessment process. This Quality Policy and supporting objectives are communicated throughout the organisation to ensure its achievement is clearly understood by all.

Objective Setting & Reviews

Continual improvement is driven through a cycle of quality performance objectives set across all levels of the business and the supply chain. Key measurements are established and regular reviews are held to evaluate performance, resources, opportunities and the continuing validity of our policies.

Responsibility

The Directors of Tithegrove are fully committed to the achievement of our mission and the realisation of this policy. Our success is dependent on the continuing commitment of all our people and supply chain members.

This policy is reviewed annually, and is adapted if changes to the company occur. This policy is communicated to all staff via the intranet and communicated to new staff within their company induction.




Nick Reilly
CEO, Tithegrove Ltd